



Melbourn Hub

“For the Communityby the Community”

Services

- Café
- Room Hire
- Library
- Health & Wellbeing Services
- Citizen's Advice
- Cambridge Building Society
- Events
- Art Exhibitions
- Lunch Club
- Storytime
- Parish Council Office
- Information



People

- Over 40 Café, Library and Reception Volunteers
- 17 Staff
- Management Group of 8 Volunteers



Customers

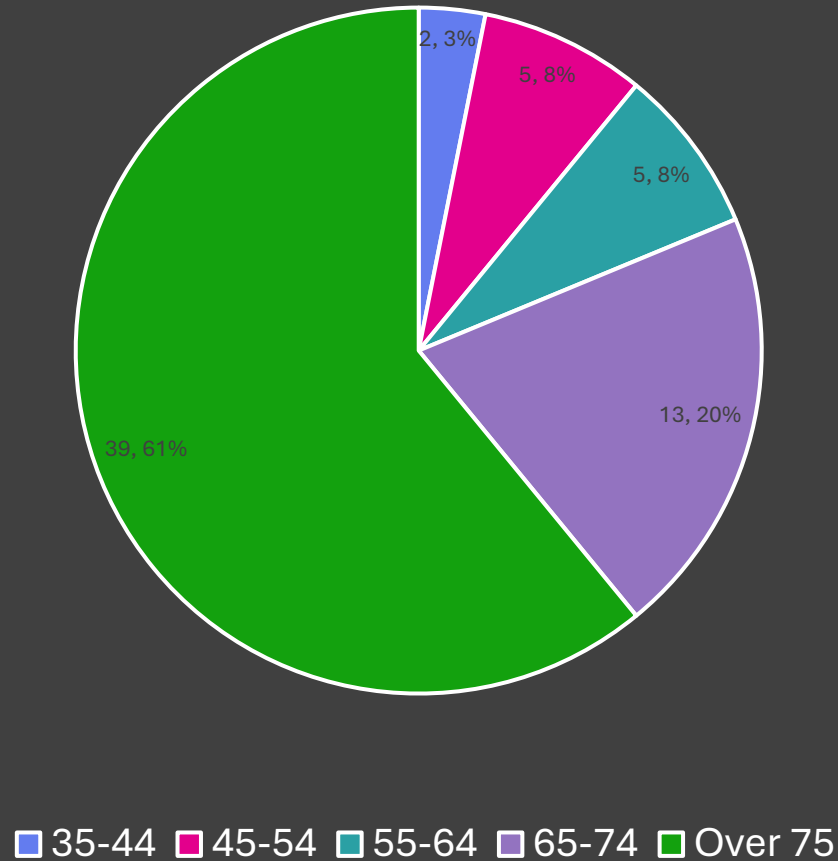
Customer survey 2025

100% of respondents
said they would
recommend us to
others!

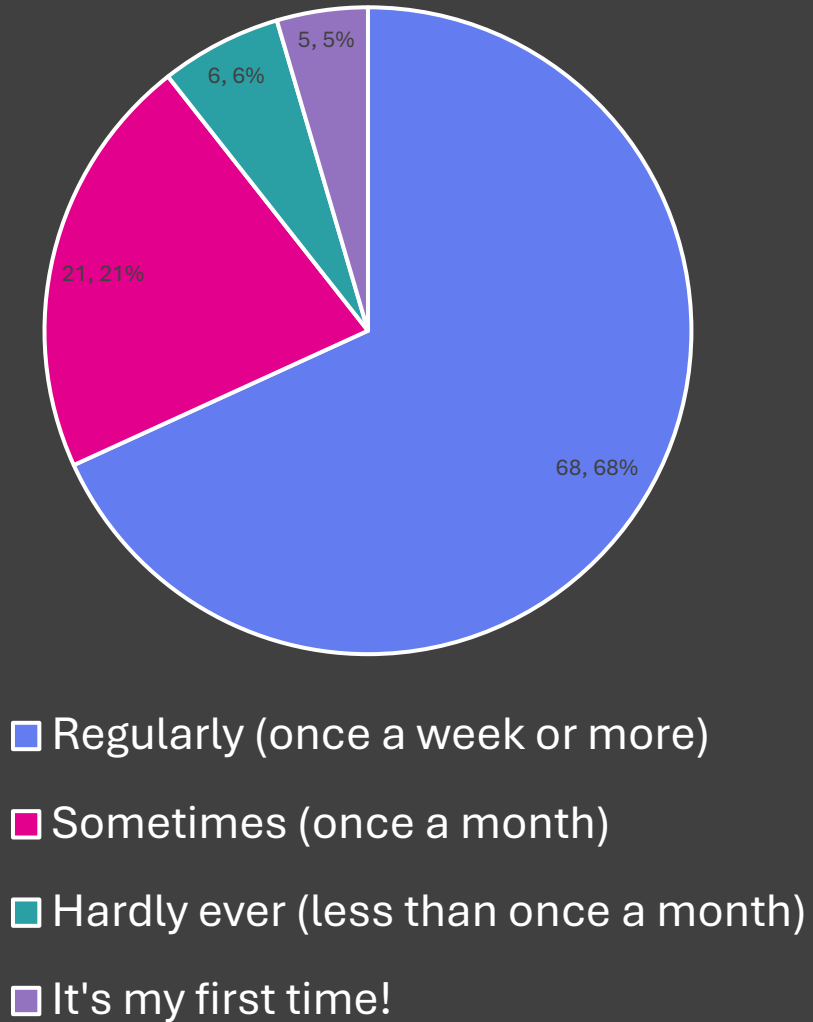


Customers

Demographics (age of respondents)



How often do you visit the Hub?



Finances

- Strong financial position maintained
- Café sales increased to £232k
- Increased demand for room hire





Our year...

- Uplifted café furnishings
- Hosting Cambridge Building Society
- Additional health & wellbeing services
- New menu
- More seasonal and special events
- More volunteering & employment opportunities
- Strong financial position maintained

