

Abi Williams

From: Trade Waste <Trade@scams.gov.uk>
Sent: 13 February 2026 10:50
To: Fiona Proude
Subject: Commercial Waste - Price Update Effective 1 April 2026

Dear Customer,

Thank you for choosing our Commercial Waste Service. Our commitment remains, as always, to providing you with the highest quality of service and being transparent in how we do business. As a public authority, we have a duty to recover the costs of providing this service in support of local businesses.

Over the past twelve months, we have incurred additional costs in waste disposal and have also invested in improvements driven by customer feedback. This includes a new customer service system with an online portal, as well as continued investment in our environmentally friendly fleet of vehicles.

While no service provider wishes to revise its prices, this adjustment is essential for us to continue delivering the high-quality service you expect. From **1 April 2026**, your fully inclusive service cost will change. Your new invoice for the coming year will be sent to you by post or email from **14 March 2026**.

We genuinely appreciate your understanding and want to assure you that we have made every effort to limit increases where possible. These changes ensure we can continue providing a reliable, high-quality, and environmentally responsible service.

Super Simple Pricing

We believe in keeping things straightforward—no hidden fees and no surprises.

- Set rates for commercial waste collections
- No VAT
- No container rental fees
- No delivery charges
- No annual fees for Controlled Waste Transfer Notes
- Low recycling prices to encourage greener choices

Key benefits we provide

- Local expertise, with operations based at our Waterbeach depot and staff who know your area.
- Investment in frontline services, including modern vehicles, new equipment, and ongoing staff training.
- Free audits, talks, and business support to help you reduce waste and improve recycling.
- Sustainable solutions, including recycling options and weighing for transparency.
- Reliable, stress-free collections, backed by strong customer support.
- Competitive pricing within the current market.

What happens next

New pricing will appear on invoices from 1 April 2026. If you'd like to review your services, arrange a free audit, or explore recycling opportunities, our team is here to help.

Thank you for your understanding and continued support. If you have any questions, please contact us at trade@scambs.gov.uk

Kind regards



Jon Hall

Commercial Waste Business Manager

Shared Waste and Environment



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