

quiries to:
Commercial Waste Service
T: 01954 713496
E: trade@scambs.gov.uk



13 March 2024

Dear Sir/ Madam,

Price Increase from April 2024

From 1st April 2024 the price we charge for the service will be increasing by 5%.

Like all businesses the costs for providing the service has increased. However, as your local authority contractor we are keeping our increase as low as possible to reduce to impact on our customers.

Changes to your current collection

It is too late to change (increase or reduce) your scheduled collections as it takes a full month to produce the invoices for everyone. We cannot make any changes immediately on issue, unless we have made an error, and ask you consider in April if the change is necessary.

From 1 April if a charge is reduced and then increased again within 6 months there will be a £50 administration fee.

If you need to change, please email Trade@scambs.gov.uk with the following information:

- Business name/ account & invoice number
- Which bins you are changing (general/ recycling/ food)
- A current contact name/ number/ email address

An account manager will then be in touch to arrange and/ or meet on site if necessary.


Payment methods can be discussed with our Finance Department: Sundry.Debtors@scambs.gov.uk

Please note the Finance team cannot help with operational queries.

Please ensure your bins are easily accessible on collection days – access is a significant issue at the moment due to codes/ keys changing and other things stopping us being able to reach your bins.

From March we'll be able to wash your bins as well – email us at BinCleaning@scambs.gov.uk for detail and booking. Thank you for your continued business.

Yours sincerely,



Greg Hutton-Squire
Commercial Waste Manager