

parish clerk

From: Incident - EDGE IT Systems <incident@edgeitsystems.com>
Sent: 19 March 2024 11:49
Subject: AdvantEDGE & Epitaph Status

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Dear Clients,

We write further to our correspondence with you about the cyber incident that Edge IT Systems experienced last year.

Closing remarks

In our initial correspondence, we informed you that we experienced an unexpected service outage that affected our systems in October 2023. In response, our IT team worked round the clock to restore services, we hardened our security measures, and engaged external IT forensic investigators to conduct a thorough forensic investigation into the incident.

On 19 October 2023, we informed you that the system outage was due to a sophisticated cyber incident, as confirmed by the IT forensic experts.

Whilst the incident did cause some initial disruption to our operations, it did not hinder our ability to secure our systems and restore services to clients, including yourselves.

We are pleased to confirm that our investigations into the incident are complete, and we are now able to close off this incident. We are pleased to report that there is no definitive evidence that the data we have relating to your organisation has been directly impacted by this incident.

Thank you as ever for your business and support and we look forward to continuing to work with you throughout 2024.

Kind regards,

Shane Pelchat



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