

parish clerk

From: [REDACTED]
Sent: 06 December 2023 16:56
To: parish clerk
Subject: Re: Grit boxes

Thank you very much. I had no idea they weren't the original developers either!

Thank you

From: parish clerk <parishclerk@melbournparishcouncil.gov.uk>
Sent: Wednesday, December 6, 2023 2:52:19 PM
To: [REDACTED]
Subject: RE: Grit boxes

Thank you for the email [REDACTED].

A very quick look into this is not providing any concrete resolution – please bear with us while we look into it further and talk to County and District about steps forward.

As Hopkins Homes were not the original developers of the site I do wonder if the agreement is between the planning authority and the original developer.

I have put in a request with Highways to discuss the topic and will let you know what I can glean from this.

Many thanks

Abi Williams

Abi Williams & Alex Coxall
Parish Clerk

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From: [REDACTED]
Sent: 06 December 2023 08:29
To: parishclerk@melbournparishcouncil.gov.uk
Subject: Fw: Grit boxes

Good morning, I would really welcome your advice.

I moved to the Hopkins estate in July, although many of the residents have been here for well over a year. The Builders have now left and it will be at least a year before the estate is handed to the Council. However in the meantime we are very concerned by how dangerous the pavements and roads are when it is icy and I asked the builders to provide Grit boxes, whilst we are in this interim period.

Unsurprisingly they have said no but also mentioned that this was agreed at planning between Hopkins Homes and the local council. Is there someone we can take this up with? I do not feel that Hopkins should relinquish responsibility but will need support and backing from the Council - be that Melbourn or South Cambridgeshire.

Please can you advise how we can proceed and who we should speak with?
Many thanks
Jane

Regards

[REDACTED]

[REDACTED]

From: Customer Care [REDACTED]
Sent: 05 December 2023 13:41
To: [REDACTED]
Subject: RE: Grit boxes

Good afternoon [REDACTED],

Thank you for your email this has been safely received.

Unfortunately, we do not install grit boxes, this is carried out and installed by the council after adoption of the development. This is something that is agreed at planning between Hopkins Homes and the local council.

I am sorry that this is not the response that you were hoping for, if you have any further queries please feel free to contact me.

Kind regards,



Customer Care



www.hopkinshomes.co.uk



Hopkins Homes Ltd
Melton Park House, Woodbridge, Suffolk, IP12 1TJ
Registered in England and Wales: 02875798

From: [Redacted]
Sent: 03 December 2023 08:19
To: Customer Care <customercare@hopkinshomes.co.uk>
Subject: Grit boxes

Good morning

Please can you advise. I understand that the builders have now finished at Melbourn and it will be at least a year before the estate is handed over to the council.

During the recent icy weather the roads and pavements were very dangerous and I know that at least one of my neighbours suffered a fall. From a health and safety perspective this is clearly very concerning and we would like to understand when you will be providing grit boxes. Clearly we will be going through 1-2 winters before you hand over and believe it is your responsibility to ensure the roads and pavements are as safe as possible. Please can you advise what you plan to do to address this and I will advise the residents.

Many thanks

