

Doors:

The works carried out on job 13398 (quote 27783) have been completed to standard. This includes:

- Replacing existing finger guard and safety sensor replaced on rear door
- Safety sensor fitted to external main entrance
- Operating system replaced on internal main door (including new motor, control panel, battery back up, drive belt and pulley wheels)

When undertaking the work they discovered that all 3 doors 'talk' to each other and the current operating system was so out of date that it could not support this – hence why they say the doors are now non-compliant.

The exiting quote 28247 – is to bring the two external doors (front and back) up to specification and allow all three doors to work together again. MGS assured me that the sensors replaced on the rear and external doors will work with the 'new' system.

Jack offered another site survey could be carried out to clarify any concerns.

The alternative quote from BH Doors would have also missed the operating system issue as they were suggesting the installation of a barrier rather than upgrading the system.

The work they originally quoted was completed, the 'new' work is as a result of further investigations and was not identified on the first inspection.