

PC023/23b)

Wheelchair lift

Hi Sophie,

The Wheelchair lift malfunctioned about a week ago with a vulnerable person marooned upstairs.

Hub management called for an emergency engineer visit which was quickly carried out and the problem was fixed without further issues.

This visit was not covered by the parish council service contract and has attracted a call out charge of £250 + VAT.

The Wheelchair Lift is part of the building infrastructure and is a Parish Council responsibility under the Lease. Please will you consider if the payment of the call out charge is part of this responsibility and let me know what you consider should be the right course of action in this case. I have suspended payment until we agree who is responsible.

Thanks,

John