



The right choice for your play area!

Melbourn Parish Council
Clear Crescent Play Area Repairs Proposal

20 October 2021

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About Us



Montel Civil Engineering £250k project

Thank you for inviting PFL to quote for your exciting project. Creating fun, exciting, challenging and high quality play areas is at the heart of everything we do.

Playground Facilities Ltd or PFL as we are widely known, is a family run business with over 20 years' experience in the construction and play facilities industry. Using a direct workforce allows for quality assurance and reassurance of a high quality installation from the ground up, whether its play equipment, surfacing or accessories.

As an independent company, our team can offer advice on how to develop your play area project without the constraints of being tied to one brand. Our safety surfacing suppliers are UK based and have a long history within their field and, importantly, a proven track record of quality and value for money.

The family behind the brand is passionate about delivering a one stop shop service and our commitment to providing an excellent customer journey, from first point of contact through to project completion and beyond, has resulted in long-standing relationships with our customers.

Our customers are local parish councils, local authorities, schools and large developers, with projects ranging from a £500 repair to a £250k play equipment, surfacing, fencing and accessories supply and install.



Barkway Village PC
£18k PFL Robinia Project

All of our suppliers must also have a proven track record, conform to EN standards and employ rigorous quality systems in all parts of their processes. In most instances we work with suppliers operating longer than we have, offering reassurance that these are well established brands.

We have a strong commitment to sustainability and looking after the environment, and in partnership with Seguro Safety, our health and safety consultants, we have arrangements in place which protect the environment from any environmental and waste impacts, remaining compliant with regulations at all time.

Keeping our communities and employees safe, underpins everything we do, especially in the current covid-19 climate, because health and safety always comes first. As a result, we risk assess every project/site with robust method statements in place before and during works.



Melbourn Parish Council Clear Crescent Repairs Proposal

Date: 20 October 2021

Quotation Reference PF2541.010

ITEM	DESCRIPTION	COST
1	herras panels installed and taken down 7 days after work has been carried out to allow to settle	£203.60
	Embankment Slide Landscaping Repair	
2	to reinstate embankment slide landscaping with topsoil, turfs and rubber grass matting	£3,789.88
	Zip Wire Surfacing Repair	
3	to supply and install type 1 mot and compact To supply and install up to 7m2 of rubber mulch in green/brown blend	£875.54
	Total for all of the above excluding VAT	£4,869.01

PLEASE NOTE:

All prices are excluding VAT.

Unless other wise agreed and subsequently made clear in written communication, our standard terms and

conditions, as shown below, will apply. Acceptance of our quotation will be considered an offer of contract and if we choose to accept your instructions, we shall assume that you have read and agree to our terms and conditions.

Manufacturers guarantees will apply to any products supplied. Details available on request. Playground Facilities Ltd will warrantee installation works for a maximum of one year subject to limitations as expressed in the following terms and conditions.

To place an order, please confirm in writing by either hard copy or email, clearly stating:

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Playground Facilities Ltd

11 Birch Copse

Bricket Wood

St. Albans

Herts AL2 3UT

Tel: 01923 678432

Email: sales@playgroundfacilities.co.uk

Terms and Conditions

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ITEM	DESCRIPTION	COST
1	herras panels installed and taken down 7 days after work has been carried out to allow to settle	£203.60
	Embankment Slide Landscaping Repair	
2	to supply and install concrete slurry base to an area of no more than 14m2; to supply and install 14m2 of rubber mulch in green/brown blend to a depth of 40mm	£5,095.00
	Zip Wire Surfacing Repair	
3	to supply and install type 1 mot and compact To supply and install up to 7m2 of rubber mulch in green/brown blend to a depth of 40mm	£875.54
	Total for all of the above excluding VAT	£6,174.14

PLEASE NOTE:

All prices are excluding VAT.

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conditions, as shown below, will apply. Acceptance of our quotation will be considered an offer of contract and if we choose to accept your instructions, we shall assume that you have read and agree to our terms and conditions.

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1. This quotation will remain open for acceptance for a period of 30 days. In the event that you are unable to confirm your order within this period, we will endeavour to keep any increases to a minimum. Playground Facilities Ltd reserves the right to reject an order where supplies of products are no longer available.
2. All prices quoted are exclusive of VAT.
3. The following terms and conditions, together with the particulars and any express terms set out on the order acknowledgement, shall represent the entire agreement between Playground Facilities Ltd and the client.
4. All sub contractors employed by Playground Facilities will be fully insured and work to the required safety standards. Sub contractors used will be API registered where appropriate.
5. A binding contract will only be entered into once the client has confirmed their order in writing and Playground Facilities Ltd has acknowledged acceptance of such an order.
6. Any delivery / installation dates provided by the staff of Playground Facilities Ltd will be done so in good faith but may be subject to matters outside of our control.
7. Suitable and unhindered access to the site will be provided by the client. Playground Facilities Ltd will reserve the right to invoice for stage payments (and additional expenses where applicable) in the event of a delay in gaining access to the site due to actions of others beyond our control.
8. Every reasonable step will be taken to ensure that the works are started and completed within an agreed time scale. The progress will be subject to ground conditions, weather conditions and matters beyond the control of Playground Facilities Ltd.
9. It will be the responsibility of the client to give notice of any underground service or any other restriction prior to start of works, otherwise extra costs may be incurred. Playground Facilities have not made allowances to divert public utility services, pipes or cables etc. Furthermore, no allowances have been made to excavate into rock or any other unexpected hard surface / objects found during the construction of the project. In the event that any of the above situations arise, the client shall be notified immediately and informed of any additional charges.
10. Where access to the site is over grass or other soft standing, damage to the surface may occur. We will make reparations where possible and re-seed grass areas, but we cannot guarantee to bring the surface back to the conditions prior to the installation.
11. We will undertake to water any new planting and turfed areas during the installation. Upon leaving the site, responsibility for this will pass immediately to the client along with any subsequent losses for failure to do so.
12. The client shall be responsible for site security during the works unless otherwise agreed
13. Subsequent to entering into a contract, should the client wish to cancel / withdraw from the contract, the client will be responsible for all reasonable costs borne to Playground Facilities. Where Playground Facilities Ltd have committed to purchase products and materials in order to fulfil the terms of this contract, full payment of any invoices outstanding shall be made and where appropriate, a refund, less appropriate costs, will be given when any such products or materials have been resold.
14. A 30% deposit is required unless otherwise agreed. For projects that take more than 2 weeks from the commencements of works, we reserve the right to submit stage payment invoices. A final invoice shall be submitted on the day of completion of works. No retention is to be made by the client unless otherwise agreed in writing.
15. Our normal credit terms are 21 days from receipt of final invoice, unless otherwise agreed.
16. Playground Facilities will be entitled to charge the client statutory interest on any overdue payments
17. All goods shall remain the property of Playground Facilities Ltd until full settlement of invoice. No restriction of access will be enforced preventing the removal of unpaid goods in the event of this course of action being necessary.
18. It is the client's responsibility to ensure no planning consent is required for any equipment or buildings prior to installation.

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19. Manufacturers' warranties will apply on all goods supplied, only where the client can prove that regular maintenance has been undertaken by an approved contractor in accordance with the manufacturer's recommendations.

20. Playground Facilities Ltd will warrantee the installation of equipment and any new safer surfaces, specified in this quotation, for a maximum of one year from date of completion. Normal wear and tear, vandalism, puncture damage, damage caused by strimming around base of timber posts etc, removal of graffiti or the use of improper cleaning materials/equipment, 'Acts of God' (such as waterlogging of ground causing loosening of posts) and damage caused by activities outside the uses for which the equipment and surfacing is intended are excluded from the terms of the guarantee..

21. It is the clients responsibility to undertake annual safety checks (preferably by an independent qualified inspector). Regular and documented maintenance inspections should be at least quarterly and visual checks should be undertaken weekly or as and when found appropriate to the use of the site. Any damage, build up of algae, moss or dirt must be rectified immediately. All timber and steel components must be checked at least annually and prepared, cleaned and coated with an appropriate preservative/paint. All moving parts must be regularly checked and replaced where necessary with approved spares (approved by Playground Facilities Ltd or the original manufacturers of the equipment) Playground Facilities Ltd do not undertake annual inspections but will be pleased to quote for quarterly maintenance inspections. Warrantees will not apply unless all of the above conditions are met

Equipment/Design Mood Board



Playground Facilities Limited Case Study

Cheddington Parish Council Repair Project

Project Brief: Supply and install 7m² overlay surfacing and repaint swing

The Result: “looks great” – Parish Clerk for Cheddington Parish Council

Project Value: £5,700.00



Playground Facilities Limited Case Study

Greenstead Green Parish Council Supply and Install New Play Equipment with Surfacing

Project Brief: To supply and install a new climbing unit with surfacing

The Result: A very happy Parish Council and community

Project Value: £13,500





Playground Facilities Ltd (PFL) Guarantees

Quality is our number one priority, across all services in the company. All our timber is tested and certified to EN11 76 which offers our customers the reassurance to our commitment to quality and a life time of play.

Our supplies are committed to being environmentally responsible and where possible we will only use FSC certifications. Colouring processes are solvent-free paint.

This guarantee structure applies to all our services, making it transparent and easy to understand, and how important our after sales offer is.

- 15 Year** metal work guarantee against structural failure unless stated below
 - 15 Year** timber guarantee against significant rotting or structural failure
 - 10 Year** guarantee on defects on metalwork for urban gym equipment; other galvanized brackets and screws; significant attack from rot in other wooden structures
 - 5 Year** guarantee on spring breakage and moulded plastic parts
 - 5 Year** paintwork guarantee against corrosion
 - 5 Year** guarantee on wetpour surfacing, rubber matting, rubber mulch and synthetic surfacing, if laid onto a prepared base
 - 2 Year** guarantee on all component moving parts (bearings) and climbing ropes for any manufacturing defects
- Spare Parts** are available for ten years. Common spare parts are predominantly stocked and delivered within 2-5 days when stocked in the UK.



Warranty Coverage

This warranty period applies from the date of purchase by the first customer. This warranty covers only defects in materials or install defects. PFL's liability under this warranty is limited to repair or replacement of defective products, without charge. Any claim needs to be photographed and according to a specific invoice. Shipment and installation is not claimable on supply only products.

No coverage for accidents, wear, tear, cosmetic issues, misuse or vandalism

This warranty does not cover any damage caused by accident, improper care, negligence, normal wear and tear, surface corrosion on metal parts, discoloured surfaces and other cosmetic issues or failures due to misuse or vandalism. Natural changes in wood over time are considered cosmetic issues and not covered.

Products Installed Near Water

Products installed in direct contact with chlorinated water or salt water (water parks), or products installed with occasional contact with such water or installed so close to the shore they are subject to salt spray are not covered by this warranty for any defects caused by corrosion. Any products installed within 200m from the shore, will only be covered by the warranty for half the period of the standard product warranty in relation to defects caused by corrosion.



WETPOUR GUARANTEE: SURFACES INSTALLED BY PFL ARE MANUFACTURED AND INSTALLED TO BS EN 1177 / 1188 .

PFL will honour the 5 year warranty on the integrity of the installed surface as follows:

- It will maintain its integrity for use as a safety or leisure surface for at least five years from the date of installation.
- In the unlikely event that repairs are required, PFL warranty is limited to re-establishing the integrity of the surface as fit for purpose only.

We cannot accept complaints based purely on aesthetics and we cannot consider claims for consequential loss.

CONDITIONS OF THE GUARANTEE

- IMPORTANT! Failure to follow formal maintenance requirements or routine procedures.
In order to maintain the porosity of the product, it is strongly recommended that the surface is kept clear of debris. Please refer to the maintenance of wetpour information. Damage to the surface caused by high point loading, vandalism or abnormal uses, forces of nature and fair wear and tear are not covered.
- Defects in the underlying surface which did not form part of the PFL contract.
Please refer to the buildup information. Where Wetpour surfacing is laid at a thickness of less than 40mm, a sub-base of concrete or macadam should be used. The use of other sub-bases including existing wetpour surfacing will affect warranty conditions.
- UV Stability
Please refer to the UV Colour Chart. The use of aromatic polyurethane binders may affect the finished colour of EPDM granules (light blue, bright yellow, grey, eggshell, white, grey, turquoise and earth blend are more susceptible to colour change). Any discolouration is temporary and should disappear with time (PFL are unable to specify a timeframe). Further information is available on request.
- Shrinkage
All hard surfaces are primed twice to aid adhesion. However, wetpour surfaces are flexible and environmental changes such as temperature and humidity can cause the surface to contract and expand over time, eventually causing some shrinkage. Perimeter gaps of over 5mm will be covered, gaps less than 5mm will be deemed as an expected limitation of the product.
- Edging
PFL always recommends the use of a Rubber Edge or Pre-Cast Concrete. Due to the physical characteristics of wetpour and the effects of extreme environmental factors on the product, no other edge detail can be fully guaranteed.
- Chase Cutting
Where a chase cut has been applied to a macadam surface, the expected expansion/contraction of the surface may lead to cracking of the adjacent macadam, this is not a defect with the surfacing and therefore not covered under the warranty.
- Black EPDM
Black EPDM is a recycled rubber product that contains carbon, so there may be a small risk that susceptible materials coming into contact with the surface will be stained. Areas installed with Black EPDM that are exposed to sustained high temperatures for prolonged periods will have greater absorbency and heat retention properties than lighter colours. Therefore, Black EPDM is not recommended for areas predominantly used by babies and toddlers where skin contact during crawling/sitting may be affected by surface temperature. PFL recommend using coloured, virgin EPDM where possible.

IF YOU HAVE ANY QUERIES, PLEASE CALL OUR SUPPORT TEAM ON 01923 678432



A One Stop Shop solving all of your problems

Some of the services we offer:

- Monthly/Quarterly Maintenance Inspections
- Emergency attendance to damaged or broken play equipment
- Decommissioning of dangerous equipment
- Safety Surfacing Repairs
- Fencing and Gates
- Bins, Benches, Signs
- Sports areas
- Skateboard play areas
- Spares
- Planning applications