

## **Melbourn Mobile Warden Scheme : Annual Report 2020 – 2021**

Chair

It has been said I'm sure, that 2020 was a difficult year to say the least, a year stained with sadness and loss. However it is a real pleasure to report that for Melbourn Mobile Warden Scheme (MMWS) has had a very successful year.

From March 2020 when lockdown was announced by Government, the mobile wardens stopped visiting their clients. All clients were informed along with family members where appropriate as to how the scheme would engage with clients for the duration of the lockdown.

The service reinvented itself to some degree by calling the clients every day and spending some considerable time chatting about events.

Small events were arranged, like the lockdown Afternoon Tea. Clients were all given a goody bag that contained various treats accompanied by a scone, cream, Jam and a tea bag. A letter was included that invited clients to have the afternoon tea at a set time on a set day, thus all enjoying the same collective experience. It proved to be extremely successful and welcomed by the clients.

A bigger better newsletter was created and distributed, the newsletters were very popular and continue still. The MMWS trustees and head warden would like to thank the Parish Council for its support and use of their printer.

Hampers were given out at Christmas the food stuffs and treats were purchased from Fieldgate Nurseries but at a much discounted rate, MMWS are very grateful to them for this gesture.

When the first lockdown was lifted wardens managed to restart door step visits, but sadly as we all now, this was a short lived period before we went back into lockdown.

This next period was I think the trickiest and possibly the most harmful. Clients seemed to suffer more during this period but given their long lives and experiences from those long lives, they managed to ride the storm again.

It must be said that no clients were lost to Covid-19 which gives the whole MMWS team great comfort.

MMWS have lost some clients who have moved into full time care.

For 2021 there are plans to reintroduce the lunch club at the Hub if restrictions allow, when safe we will organize trips out for clients.

Whilst client numbers have regained stable for 2020 and the first half of 2021, it is the intention of the scheme to run several advertising campaigns during this year and next, to attract new clients and continue to build the scheme

Our main goal for the rest of 2021, is to support the clients in their social recovery process.

Once again the MMWS Trustees wish to sincerely thank the Parish Council for its continued support during these dark and uncertain times and of course now that the future looks brighter, the future.

Thank you  
Colin Conner, Scheme Chair